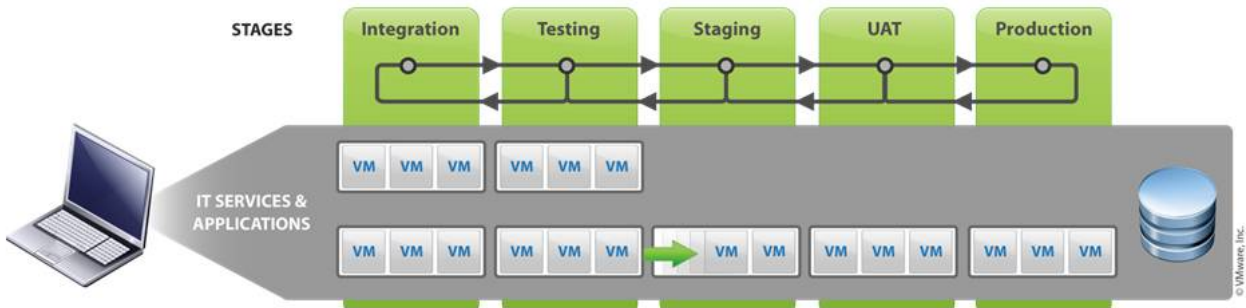


# Virtual Testing Environment

365 SUPPORT DESK



Do any of these questions apply to your Server Virtualization / Consolidation Project?

- How Long Will the Project Take
- What will Performance be Like?
- Will my Server work in a virtualized environment?
- How much capacity will I have after virtualization?
- How many virtual servers can I run on one physical server?
- How long will the data and server migration take?
- How can I minimize my server downtime

... Then Utilize 365SupportDesk's Remote Testing Environment



**Migrating to a new VMware Environment**—When contemplating a new virtualized environment or either your production servers or desktop environment how can you be 100% confident that you have the correct server specifications, a complete and detailed migration plan, be accurate on downtime for the business, and be sure that all applications will co-exist effectively?

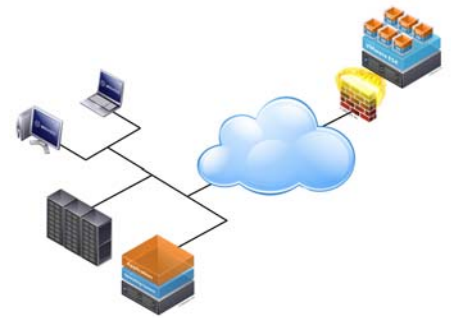
There is only one way to guarantee all of this and that is to test the plan, test the migration, test the hardware and software ,and then test it all again.

**Application Upgrades**—How would you like to test your next major application upgrade without purchasing new hardware or software. With the ability to duplicate your entire production environment, and perform any upgrades as you wish, you can ensure that all aspects of your upgrade planning have been tested which will ensure no surprises during the final cut-over.

Whether you are contemplating utilizing a virtualized environment for the first time, or are contemplating a server or application OS upgrade, 365SupportDesk's remote virtualized environment can provide you with a low-cost testing environment for as long as you need it. Be confident in the fact that you can start your upgrade or testing as many times as you wish without impacting your business.

**Secure Remote Access**— You can be guaranteed that your testing environment is secure and dedicated to you. Remote access to your environment can be via a secure site-to-site VPN tunnel or via our secure SSL devices, ensuring that only the users you have authorized have access to your servers and data.

**VMware Certified Consultants**—In addition to a dedicated VMware environment you will also have access to VMware certified engineers and consultants that can assist you with any issues or questions that occur during your testing phase. If you need any technical assistance we have the expertise to assist and guide you.



## VMware Testing Environment

- Proof of Concept
- Design & Architecture
- Needs Analysis & Requirements
- Capacity Planning
- Consolidation Assessments
- Testing
- Budgeting
- Managed Hosting
- Remote Testing Environments
- Disaster Recovery
- VMware ESX Server
- VMware VMFS
- VMware Virtual SMP
- VMware VirtualCenter
- VMware HA
- VMware DRS
- VMware VMotion.
- VMware Consolidated Backup

# Virtual Testing Environment



## Virtual Testing Environment

365SupportDesk provides a standard hardware & software configuration and service model with optional add-on components to allow you tailor your testing experience to your exact requirements.

## Standard Test Model

Element	Description
<b>Communications Connectivity</b>	Site-to-Site VPN SSL VPN 10mb Bandwidth Guaranteed 1 x Public IP Address per Server
<b>Support Services</b>	24x7 Monitoring & Support of Hardware Components (Disk, Memory, Performance) 24x7 Monitoring & Support of Critical Services 24x7 Availability Monitoring
<b>VMware Services</b>	Creation and Deletion of VM's Performance Tuning of VM's (RAM, CPU, Settings, etc.) Disk Space Adjustments to VM's
<b>Hardware &amp; Software Configuration</b>	VM Image Configuration: 2.0GHz Processor, 2GB RAM, 150GB Storage Creation of Base Operating Systems including Updates
<b>Testing / Migration Services</b>	Software and Detailed Instructions for P2V (Physical to Virtual) Conversions Upload of Customer Supplied Backup Data to VM Environment

## Pricing and Availability

With individual Test VM Server pricing starting at \$250 per month and availability with 2-3 days you can be assured that your virtualization testing environment will be available for your project as soon as you need it.

Standard server images for Windows 2000 / 2003 / 2008, Various Linux OS's, including applications such as Exchange, SQL, etc. are available to assist you in your testing project if required.

## Optional Components / Services

Element	Description
<b>Communications</b>	Additional VPN Connections Additional Bandwidth Additional Public IP Addresses
<b>Hardware &amp; Software Configuration</b>	Additional Processors Memory Disk
<b>VMware Services</b>	Project Planning Capacity Planning Consolidation Assessments Budgeting
<b>Hardware &amp; Software Configuration</b>	Disaster Recovery SAN / Infrastructure Configuration
<b>Testing / Migration Services</b>	Full Testing, Planning and Migration High Availability Migration Planning